



SECURITY AND TRANQUILITY DURING YOUR HOLIDAYS

At **Be Live Hotels** we are committed to **security**; taking care of our employees, guests and collaborators continues to be our highest priority.

To accomplish this, we have developed a series of measures to ensure that you can enjoy your next stay in our hotels with complete peace of mind, in **strict compliance with the instructions and recommendations of the World Health Organization (WHO) and the standards premises designed by the competent authorities of the countries where our hotels are located**, in addition to:

- Specialized personnel, trained and equipped with protective measures
- Creation of specialized management teams in each of the hotels
- Implementation of POSI procedures (Prevention of spread of infections) in each one of the hotels



Hygiene standards



Reinforcement of cleaning and disinfection tasks in each of hotel spaces



Mandatory use hydroalcoholic gel dispensers available for guest and workers



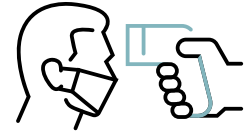
Use of approved products, from certified suppliers, who guarantee disinfection



Sanitized room for each new host, with protocol specific cleaning of textiles in laundries

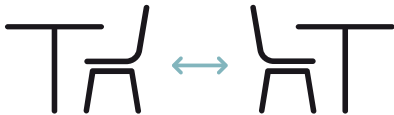


Use of protective equipment (masks, gloves) by the hotel staff



Temperature controls with infrared thermometers will be carried out both at employees as suppliers

Food safety and restoration



We will keep the distance from security between tables, reducing and controlling the capacity

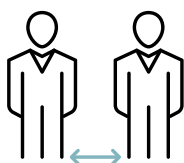


Adapted gastronomic service that guarantees the safety of our guests and employees



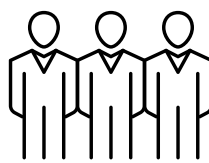
Reinforcement of the Room service for those guests who prefer this alternative

Capacity control and safety distance



Interpersonal safety distance (at least 2 meters) for guests and collaborators within the hotel

MAX



Revised maximum capacities and adapted for all areas common



Different services with reservation prior (spa, gym)